MWireless-UMHS WiFi network is a “level-1” wireless network. Connecting to this network requires you to enter your uniqname and level-1 password. This wireless connection will allow regular internet usage, but does not provide access to many hospital resources. To access internal clinical pages, shared drives, or printers, you will need to be connected to UMHS-8021X.

### Troubleshooting

If you are having difficulty accessing MWireless-UMHS with your Level-1, the level-1 password will need to be changed in order to access the MWireless-UMHS wifi network. If the level-1 password hasn't been changed since August 2013, the AD password is in an unknown state. AD passwords can no longer be independently set.

### Related Topics

**UM Campus ITS (Level 1 Support)**
- Web: [https://password.it.umich.edu](https://password.it.umich.edu)
- Phone: 734-764-HELP (764-4357)

### Related Pages

- Level-1 Password

### Mobile Device Instructions

- Android devices (phones and tablets)
- iOS devices (iPad, iPhone, iPod)

### Additional Details

MWireless-UMHS uses Active Directory (UMROOT) passwords for authentication. Active Directory passwords will usually be the same as UMICH (Level-1) Password passwords, though they may be different on occasion. If you don't know your Active Directory password, you should change your Level-1 password so it can be synchronized to Active Directory; instructions for setting a password are available on the Active Directory page.

MWireless-UMHS is visible in all Michigan Medicine buildings, including the Taubman Health Sciences Library and North Campus Research Complex (NCRC). After selecting MWireless-UMHS for the wireless network, it is not necessary to re-authenticate when moving between Michigan Medicine buildings, including the NCRC.

There is a similar network called MWireless, which can be found in U of M buildings outside of Michigan Medicine's campus. MWireless and MWireless-UMHS have similar names, and they are both a part of main campus's domain. However, they are not the same network. You will need to enter your level-1 credentials for each network when connecting either network for the first time.

Instructions for connecting to MWireless networks can be viewed at the following link; individuals at Michigan Medicine locations should specifically look for the MWireless-UMHS network: [http://www.itcom.ltd.umich.edu/wireless/connect/](http://www.itcom.ltd.umich.edu/wireless/connect/)

### Background Details

MWireless became available as a replacement for many of the SSIDs that use Level-1 (UMICH) passwords for authentication, including UMHS-Open and UMHS-Level1. SSIDs that do not use Level-1, such as UMHS-8021X and MGuest-UMHS, were unaffected and continue to be available.
Versions of the MWireless network are available throughout the greater university campus. In order to make the network manageable, the MWireless network is subdivided by location; each SSID is named "MWireless" followed by a campus location. While each location-specific SSID is part of the larger MWireless network, it will be necessary to re-authenticate when moving between these locations since the name of the SSID will change.